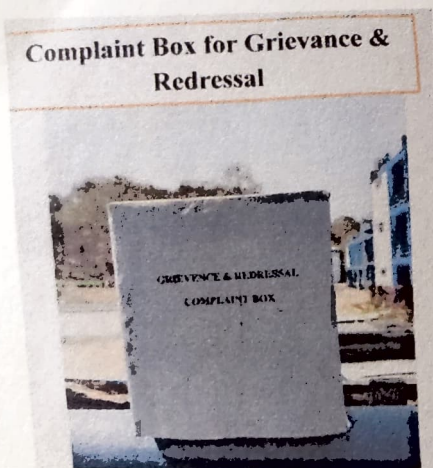
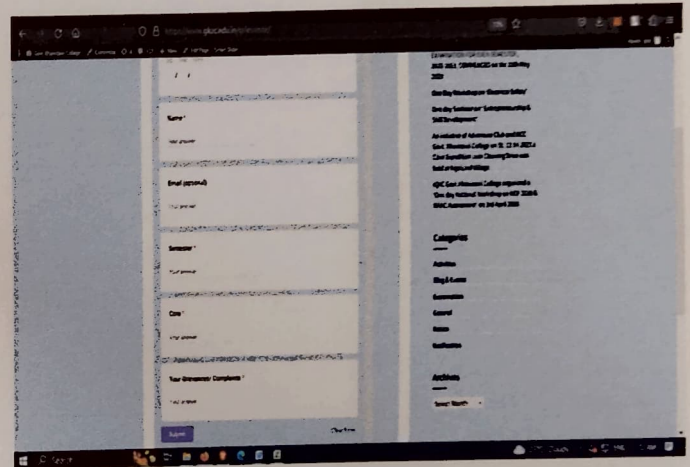
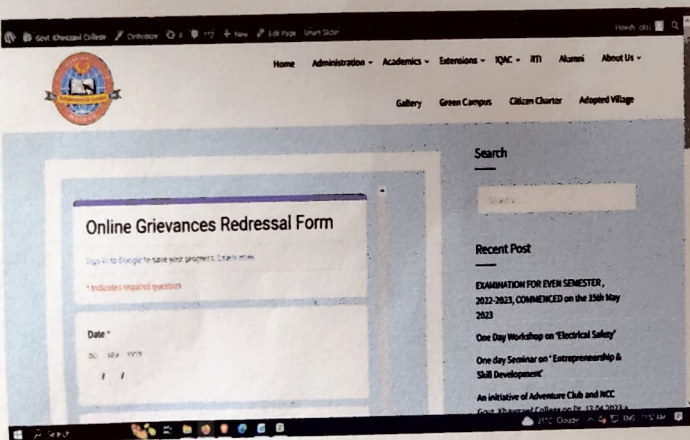
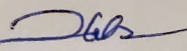


# Proof for Mechanism for Submission of Grievance by the Students( Online/Offline)

Govt. Khawzawl College has a clear mechanism for submission of grievance by the students. The students of the college can voice out their grievance either through online or offline. There is an Online Grievance form in the form of Google form available on the college website. The students need to fillup the form and submit the grievance online. The offline submission of grievance is also possible for the students. The grievance complaint box is available for the students and the students can submit grievance anonymously. In case of Online grievance also, the students can maintain anonymity. On receipt of the grievance, the grievance redressal cell of the college takes swift action to redress the grievance. So far, no grievance has been submitted by the students to the college authority apart from a couple of suggestions for improving the college facilities like subscription of online E-Resources and installation of Water Cooler Facility and the college has promptly made necessary arrangement and redressal like subscription of N-list and installation of Water Cooler in the ground floor of the college.





(K. ZIONA)

Principal

Govt. Khawzawl College

Principal  
Govt. Khawzawl College  
Khawzawl, Mizoram